

Setting up a PPPoE connection on Windows XP

Go to the "Start" menu and then "Control Panel".



Control Panel will open in "Category View". Choose the category "Network and Internet Connections".



From "Network and Internet Connections", select the "Network Connections" icon.



The Network Connections Control Panel will open up. This shows you the status of all network connections that your computer has set up. In the "Network Tasks" column, choose "Create a New Connection". If "Network Tasks" is not available, go to "File" then "Create a New Connection".



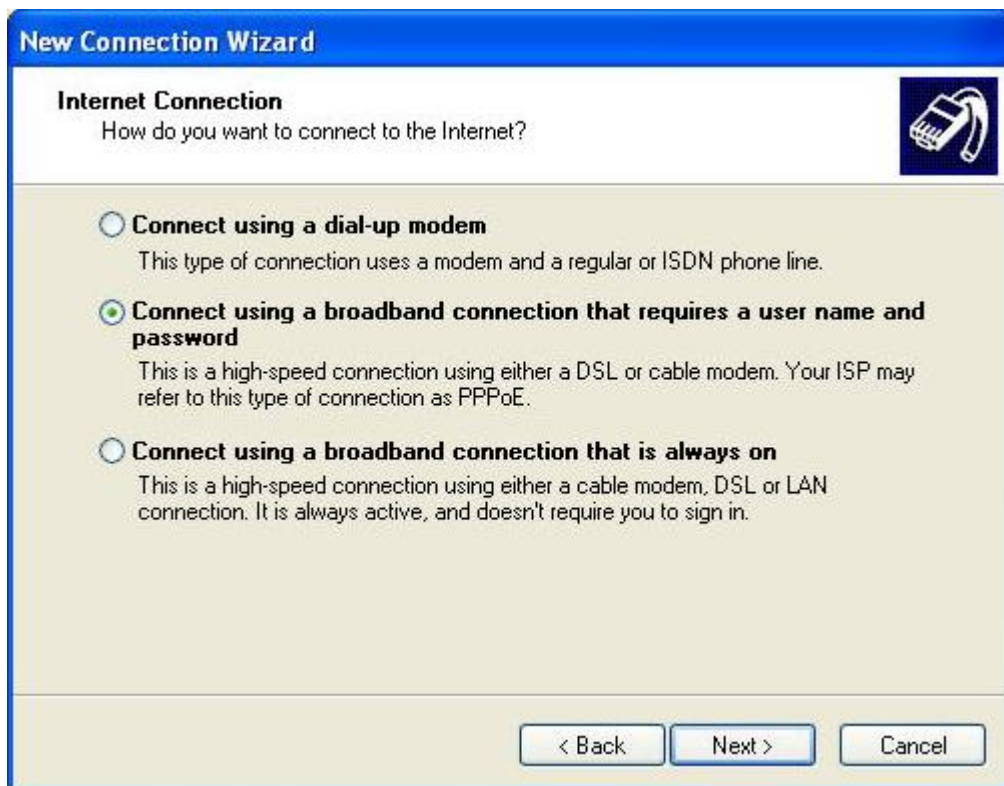
You will be presented with the New Connection Wizard. Click "Next" to continue.



The default option is to "Connect to the Internet". Make sure it is ticked before going any further. Click "Next" to continue.



By default the option "Connect using a dial-up modem" will be selected. Change this to "Connect using a broadband connection that requires a username and password". Click "Next" to continue.



The image shows a Windows XP-style dialog box titled "New Connection Wizard". The main heading is "Internet Connection" with a sub-question "How do you want to connect to the Internet?". There is a small icon of a modem in the top right corner. Three radio button options are listed: "Connect using a dial-up modem" (unselected), "Connect using a broadband connection that requires a user name and password" (selected), and "Connect using a broadband connection that is always on" (unselected). Each option has a brief description. At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

New Connection Wizard

Internet Connection
How do you want to connect to the Internet?

Connect using a dial-up modem
This type of connection uses a modem and a regular or ISDN phone line.

Connect using a broadband connection that requires a user name and password
This is a high-speed connection using either a DSL or cable modem. Your ISP may refer to this type of connection as PPPoE.

Connect using a broadband connection that is always on
This is a high-speed connection using either a cable modem, DSL or LAN connection. It is always active, and doesn't require you to sign in.

< Back Next > Cancel

Type the name you want for the connection here; the example we're using is "Compuxellence". Click "Next" to continue.



The image shows the next step in the "New Connection Wizard" dialog box. The heading is "Connection Name" with the question "What is the name of the service that provides your Internet connection?". There is a modem icon in the top right. Below the question, it says "Type the name of your ISP in the following box." followed by "ISP Name". A text input field contains the word "compuxellence". A note below the field states "The name you type here will be the name of the connection you are creating." At the bottom, there are three buttons: "< Back", "Next >", and "Cancel".

New Connection Wizard

Connection Name
What is the name of the service that provides your Internet connection?

Type the name of your ISP in the following box.

ISP Name

compuxellence

The name you type here will be the name of the connection you are creating.

< Back Next > Cancel

In "Internet Account Information", enter the information for your account:

- Username: Enter your Compuxellence username, e.g. *john.citizen@pppoe.ca*
- Password: Enter your Compuxellence password
- Confirm password: Enter your Compuxellence password again
- Ensure the two extra options are ticked

Click "Next" to continue.



The screenshot shows a Windows-style dialog box titled "New Connection Wizard". The current step is "Internet Account Information", which includes a sub-header and a small icon of a computer mouse. The main text instructs the user to enter an ISP account name and password. Below this, there are three input fields: "User name:" with the text "username", "Password:" with ten black dots, and "Confirm password:" with ten black dots. At the bottom, there are two checked checkboxes: "Use this account name and password when anyone connects to the Internet from this computer" and "Make this the default Internet connection". At the very bottom of the dialog are three buttons: "< Back", "Next >", and "Cancel".

New Connection Wizard

Internet Account Information
You will need an account name and password to sign in to your Internet account.

Type an ISP account name and password, then write down this information and store it in a safe place. (If you have forgotten an existing account name or password, contact your ISP.)

User name:

Password:

Confirm password:

Use this account name and password when anyone connects to the Internet from this computer

Make this the default Internet connection

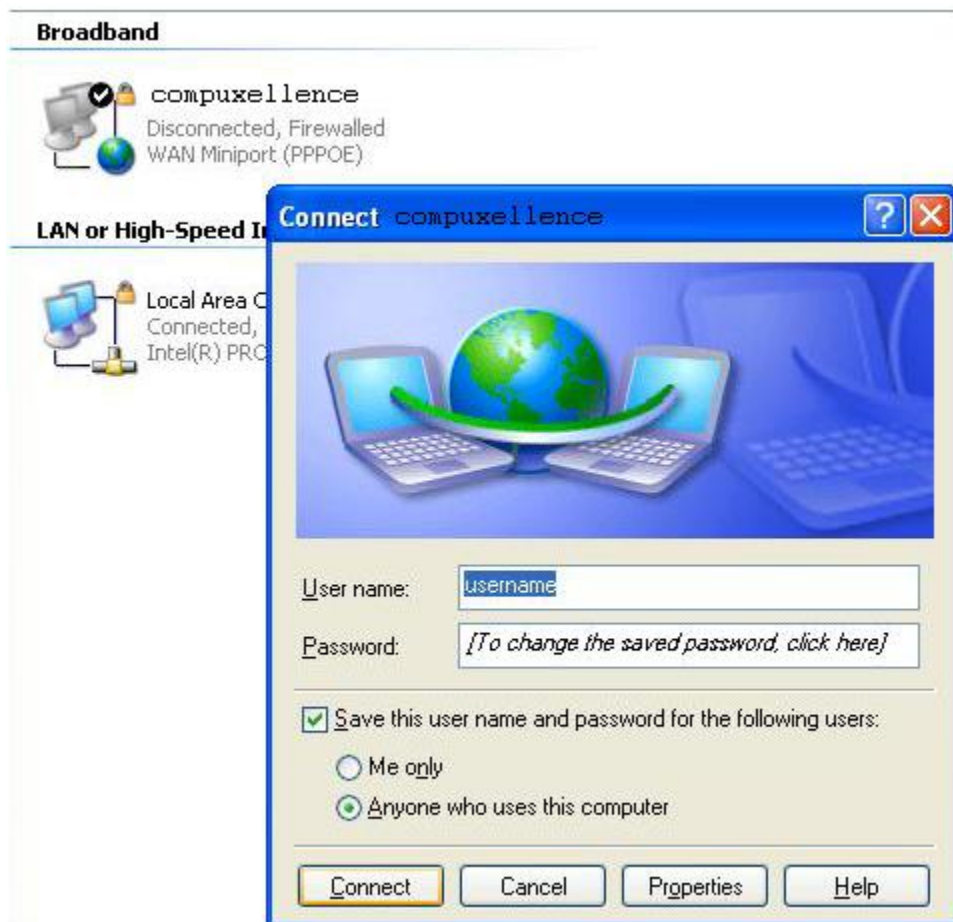
< Back Next > Cancel

Tick the box marked "Add a shortcut to this connection to my desktop". This will allow you to connect from the desktop; without having to go through any menus. Click "Finish" to continue.



The connection box will open up immediately with your username and password. There's no need to re-enter your password here; it's already saved.

Click "Connect" to start the Internet connection.



You may see a new option in "Network Connections" called "Compuxellence" under "Broadband". This is the PPPoE connection you've just made.